

REFUND POLICY

Metropolitan College offers refunds to students in the following situations:

A) BEFORE STARTING A COURSE:

All withdrawals must be in writing.

1. Cancellations

For withdrawals before classes begin, all fees will be refunded except 25%.

2. Inability to enter Canada

If you are denied a visa from Immigration Canada, all refundable fees except for the lesser of \$200 or 25% of the total fees will be refunded. If notified before classes begin.

3. No refund will be issued if you have received a Student Authorization / Study Permit or Visitor Visa using the school's documentation.

The student, within a reasonable time, provides documentation of the circumstances to the school. A complete and original Letter of Rejection must be presented. Faxed or photocopied documents are not acceptable.

B) AFTER STARTING A COURSE:

1. For withdrawals within 10% of the program, all fees will be refunded except 30%.

2. No refund after 10% of the program.

3. No refund will be issued if you have received a Student Authorization / Study Permit or Visitor Visa using the school's documentation.

Refunds owing to students will be paid after fourteen (14) days, but within thirty (30) days of receiving written notice of withdrawal from the student, or within thirty (30) days of Metro College's issuing written notice of dismissal.

The following fees are non-refundable:

Application Fee, Homestay Placement Fee, Airport Pickup Fee and Insurance. We do not refund any amounts of less than CAD\$35.

The Refund Policy applies to students who wish to change their programs or schedules for any reason.

Metropolitan College reserves the right to inform Citizenship and Immigration Canada of cancellations. This Refund Policy applies to all refunds, in all situations. Please read it carefully before paying any fees.